



EFFECTIVE JANUARY 5TH 2026

NEW VENDOR COMING

DeKalb County Sheriff's Office will be switching to a new vendor for the following items:

- Inmate Telephones
- Video Visitation
- Messaging
- Inmate Electronic Mail

Please be advised that there will be work happening beginning the week of January 5th and there could be minimal interruptions to these services as we transition to the new vendor.

As well, please see attached links on each service and how to fund the inmates account. If possible, begin to scale back any large deposits for any current services over the next few weeks. There will be no transition of current vendor funds to Viapath for these services.

www.ConnectNetwork.com (Inmate Phone Calls & Video Visitation payments)

www.GettingOut.com (Messageing & other tablet payments)

Dekalb Co Sheriff's Office

Viapath Customer Service

Have Questions?
(¿Tiene preguntas?)

ConnectNetwork
www.connectnetwork.com/help
888-428-1845

GettingOut
www.gettingout.com/help
866-516-0115